

Operator Guide
eWater Standalone System
#futureofclean



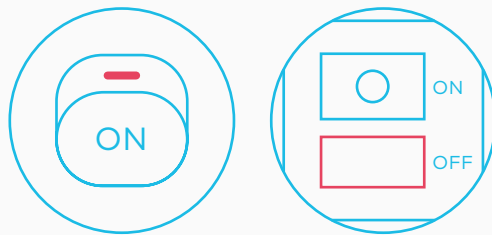
www.ewatersystems.com

1300 392 837



How to use your eWater Standalone System

1



Ensure power is switched on at the wall and on the side of the system

2



Always wait for "Ready" to stop flashing and display a solid green light before using.

3



Press "Dispense" or hold your hand under the Sensor to start or stop the flow of solutions.

4



Cleaning >> and Sanitising << arrows will change direction every 12 operating hours. Please check the direction of the arrows before use.



Testing your eWater solutions

1



Always wait for "Ready" to stop flashing and display a solid green light before testing

2



10 - 12
pH

Clean
(use pH test strip)
should show pH
between 10-12

3



3 - 5
pH

Sanitiser
(use pH test strip)
should show pH
between 3-5

4



20 - 50
ppm

Sanitiser
(use Chlorine test strip)
should show
20-50 ppm

If pH or Chlorine readings do not fall within indicated levels:

Replace salt water in brine tank and repeat testing.
If readings are still outside of recommended levels, switch
off unit and call 1300 392 837

To order salt, bottles, pH or chlorine test strips, visit:



shop.ewatersystems.com



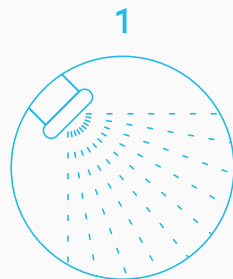
How to use eWater effectively

eWater Clean

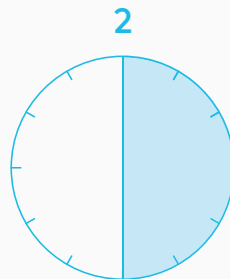
Multi-purpose cleaner.
Use wherever there is dirt,
grease or grime.

TIP

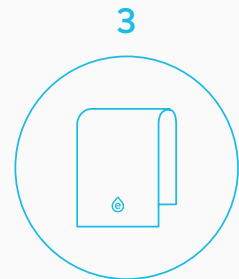
To assist with cleaning of
greasy surfaces, eWater Clean
can be mixed up to 50% with
warm water.



Apply eWater



Leave for the required time
indicated in the directions for
use or on label.

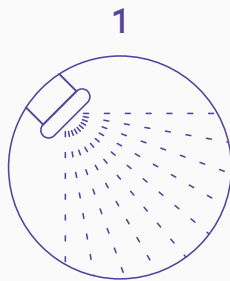


Wipe off with paper towel
or clean cloth as needed

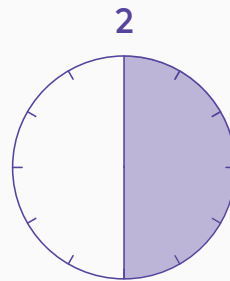
eWater Neutral

pH neutral, sanitising cleaner.
Use for cleaning floors,
bathrooms, removing odours
and other hard surfaces.

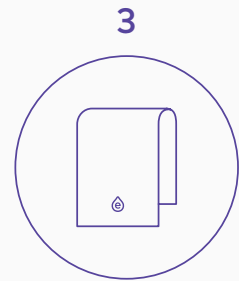
Prepare by mixing Clean
and Sanitise solution at
1:1 Ratio.



Apply eWater



Leave for the required time
indicated in the directions for
use or on label.

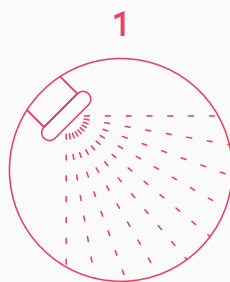


Wipe off with paper towel
or clean cloth as needed

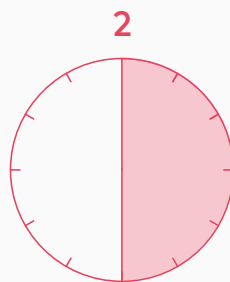
eWater Sanitise

An effective anti-bacterial
sanitiser for all surfaces
as well as food contact
applications.

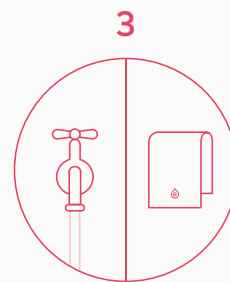
HACCP FZP Certified.
Sanitise after cleaning.



Apply eWater Sanitise
after cleaning



Leave for the required time
indicated in the directions for
use or on label.



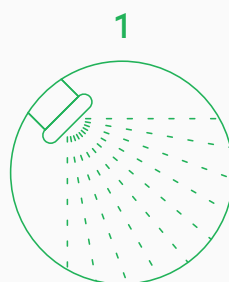
IMPORTANT:
Wipe off or rinse surfaces after use.

eWater Disinfect

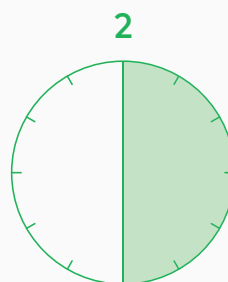
Hospital Grade Hard Surface
Disinfectant.

TGA listed to kill Coronaviruses
including COVID-19.

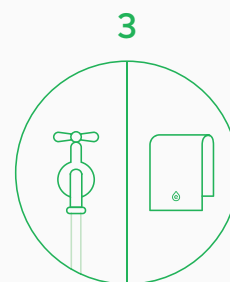
Use on all hard surfaces.



Apply eWater Disinfect
after cleaning



Leave for the required time
indicated in the directions for
use or on label



IMPORTANT:
Wipe off or rinse surfaces after use.



Replacing chemicals with eWater



eWater Clean



eWater Sanitise



eWater Neutral



Warm Water

General Use eWater Applications



Surface Cleaner



Clean



Glass Cleaner



Clean



Metal Polish



Clean



Toilet Cleaner



Neutral

Special Use eWater Applications



Surface Cleaner



Step 1



Clean

Step 2



Sanitise



Degreaser



Mix



Clean

+



Warm Water



Floor Cleaner



Mix



Neutral

+



Warm Water



Drain Cleaner



Step 1



Clean

Step 2



Sanitise



Bathroom Cleaner



Step 1



Neutral

Step 2



Sanitise

Non hazardous



Seek advice from your GP if irritation occurs.

HOW TO GUIDES

Washing and sanitising fruit and vegetables

This is a two-step process and is best performed
at a double bowl sink.



Step 1 | Clean

1. Submerge or rinse product in eWater Clean.
2. Agitate solution on the surface skin of the product to remove dirt.



There is no prescribed contact time for the cleaning solution.



Step 2 | Sanitise

1. Transfer product to second sink bowl.
2. Submerge or rinse produce in eWater Sanitise.



Minimum contact time of 3 minutes.

- For fruit and vegetables with **rough surfaces**, for example rockmelons or herbs a minimum 5 minute of Sanitiser contact time is recommended.
- For any fruit or vegetables where there is no cooking step after preparation such as RTE products (**Ready to Eat**), then a 3 minute contact time is recommended.
- Always check with the chef if a product requires further time.

Best Practice

Refresh both solutions for each product you are preparing.

Always rinse sinks with fresh water at the end of your shift.



eWater Clean & Sanitise solutions are HACCP Food Zone Primary Certified.

Request a copy of our certificate from knowledge.ewatersystems.com



HOW TO GUIDES

Hard surface disinfection

eWater Disinfect is a TGA listed hospital grade disinfectant proven to kill Coronaviruses including COVID-19.

ARTG No. 343004



Step 1 Clean Surface



Use eWater Clean

1. Spray eWater Clean on surfaces
2. Wipe clean with disposable toweling

Where required, mix with warm water to assist breaking down dirt and grime.



Step 2 Disinfect Surface



Use eWater Disinfect

1. Spray eWater Disinfect on surfaces, making sure to wet the surface thoroughly.
2. Leave for the required time indicated in the directions for use.*
3. Wipe dry with disposable toweling or allow to air dry.

*Refer to label or validation documentation for specific pathogens and kill times.

HOW TO GUIDES

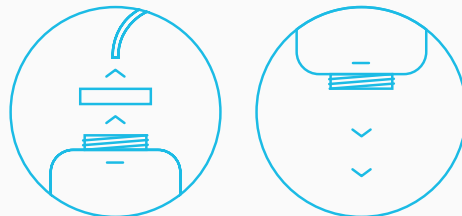
Replacing the salt water in your eWater System

1



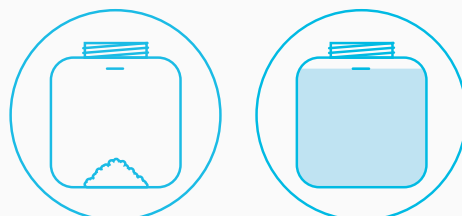
Replace the brine when the tank has less than 5cm of salt water or the 'add salt water' light appears.

2



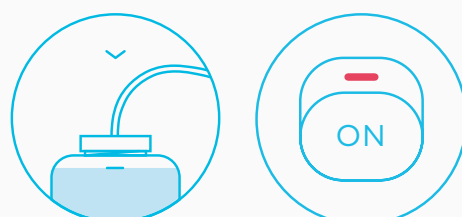
Remove brine hose and lid, and empty brine tank. Rinse out the tank.

3



Add 1x500 gram packet of eWater eON Premium Electrolyte Salt. Then fill the brine tank with cool tap water, shaking well to dissolve.

4



Replace brine hose, and turn on the power to your eWater System

5



Press 'Dispense' or hold your hand under the Sensor to start or stop the flow of solutions

To purchase eON Electrolyte go to:
shop.ewaterystems.com

TROUBLESHOOTING

Add Salt Water light - E53 error

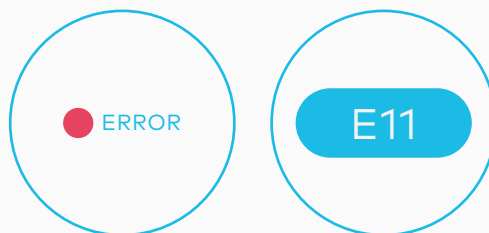


If the unit shuts down and the Add Salt Water light displays, check that there is salt water in the brine tank, and the brine hose is in the brine tank.

If you have a block in your brine hose refer to the instructions on the next page.

When the Add Salt Water light is no longer displayed, the unit is ready to operate normally.

E11 error



The E11 error indicates that the main water supply to the system has been interrupted.


Turn off the unit and then check if the stop valve on the main water supply to the system has been turned off and turn it back on.





Trouble shooting


How to clear an airblock in your brine tank hose


- 1 Check that there is enough salt water in the brine tank



- 2 Check that the power switch is off. Turn it off if it is on.



- 3 Turn the power switch back on and press the dispense button on the operation panel.


- 4 Check that the add salt water indicator is on.


- 5 Press the reset button. The pump will start to run to purge the hose. This will run for 90 seconds.


- 6 On completion the unit will drain water to flush out the electrode. The add salt water indicator will go off.


- 7 If this process does not work, it may be necessary to manually purge the line with the red rubber hand pump provided with unit.



If problem persists, please call 1300 392 837
www.ewatersystems.com

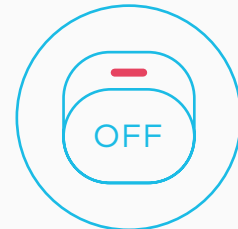
Trouble shooting

How to reset your eWater Unit

1

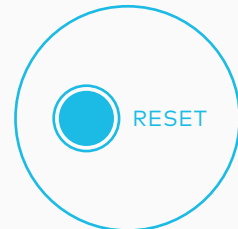
Turn off the eWater unit.
Wait 5 seconds.

(right hand side of the unit)



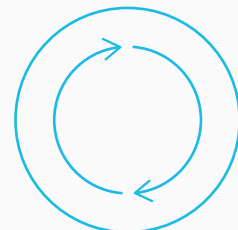
2

Turn on the eWater unit.
Press the reset button.



3

Wait 90 seconds until the
machine completes the
reset cycle.



4

Turn the eWater unit off,
then on again.



5

Press 'Dispense ON/OFF'
to ensure both solutions
are flowing correctly.



If problem persists, please call **1300 392 837** or send work order to service@ewatersystems.com or for more on line help knowledge.ewatersystems.com



More information &
ordering consumables



Either order online at:
shop.ewaterystems.com



Or send a purchase order to:
service@ewaterystems.com



For training videos, compliance
documents and other help:
knowledge.ewaterystems.com



To request servicing, call us at:
1300 392 837
Or email us at:
ewater@avemquirks.com